

# Terms & Conditions: Independent Rowing Experiences

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## *Reservations*

- To register, please ensure that the following have been completed for each rower:
  - a completed Registration Form including rowing experience;
  - a signed Assumption of Risk, Release & Indemnity; and
  - acknowledgement that you have read and accept these Terms & Conditions
- After we receive the above documents, we will be in touch within three business days to let you know if your Independent Rowing Experience has been confirmed.
- Rowing The World will do its best to offer your preferred start date. An alternate date may be necessary.
- Rowing The World and its partners reserve the right to refuse any applicant. Including immediately before rowing, particularly but not exclusively, if there is a health concern.

## *Payments, Changes and Refunds*

- Registration does not require a deposit.
- Once your Experience is confirmed, full payment is required within three days, otherwise we have the right to consider the trip cancelled. We will provide you with payment instructions at the time that your Experience is confirmed. You can pay in Euros by wire and Canadian or American dollars by credit card or cheque.
- In the event that you need to cancel your trip, please notify us via email.
- Refunds less \$100 or 100 € per rower administration fee will be offered if the cancellation is 30 days or more before the start of the Experience.
- For cancellations between 14 and 29 days before the start date, 50% of the payment will be refunded.
- For cancellations 13 days or less before the start date, no refunds will be provided.

## *Weather related cancellations*

- If the row is cancelled the day before due to bad weather/water conditions forecasted for the day of the row then the amount for the cancelled row will be refunded.
- If the row is cancelled on the same day, no refund will be provided.

## *Health Insurance*

- We require every rower to have full health insurance. Please provide us with an indication that you have this insurance once your trip is confirmed.

## *Information Package*

- After your registration has been confirmed, we will send you an Information Package with detailed information about the tour. Please feel free to contact us and discuss anything about the trip.

### ***Responsibility***

- Rowing The World and its agents and associates act only as agents for the traveller and can accept no responsibility for the service of any rowing club, tour operator, accommodation, restaurant, carrier or other services used in connection with these tours, nor any liability for claims, damages, expenses or other financial loss to persons or property. In the event that it becomes necessary or advisable to alter the itinerary or arrangements for the comfort and/or well-being of the participants, such alterations will be made without penalty to Rowing The World. The right is reserved to cancel a tour and to decline to accept any person as a member of a tour at any time.
- Photos of customers taken during a trip may be used for promotional purposes.

### ***Covid-19 Pandemic:***

- All guests must be fully vaccinated to participate on our tours. Please provide proof of vaccination at the time that you pay.
- Guests are responsible to stay fully up to date on all Covid testing, quarantine or other requirements you may need to enter your tour destination country, plus any requirements to return to your home country after the tour.